

Exhibit - 14-10-SUP

Original Specific Use Permit Letter from Chic Tails
Detailing the services provided.

Chic Tails Pet Boutique and Spa

Specific Use Permit Letter

Chic Tails Pet Boutique and Spa is a place where grooming services will be provided to dogs up to 80 pounds. We work towards the satisfaction of our clients wishes, but always taking into account the needs of each pet. Our services range from a bath to a complete grooming. Additionally, we offer services "A la Carta" including: nail trim, nail grinding, ear cleaning, nail polish, tooth brushing, and massage.

For Chic Tails service quality, customer service and the well being of our client's pets is the most important thing, which is why we will work by appointment to make sure every pet is pampered to satisfy their needs. Walk-Ins will be accepted as long as there is space available without compromising the time of the already scheduled appointments. As a requirement to receive services in our facilities to ensure the safety of other pets and staff, the client must show proof that each pet is up to date on vaccines and rabies, also pets should be clear from any illness that could be transferred to other pets. Also, for the welfare of all dogs, we require every pet owner has their dog on leash at all times.

Mode of operations will be based in three phases:

1) Drop Off: Each time a client shows up, for the previously made appointment, a physical assessment will be made to the dog to make sure the proper service is recommended to fill the pet's needs. All services available will be explained with their costs, benefits and risks (if any). Once the client chooses the service, we will take proper notes to keep on record for future reference and give an estimated waiting time for the service to be completed.

2) Service: We will offer the service chosen by the client in the best manner as long as the pet lets us. During the grooming process the pet will be in contact with humans and music to keep them and the environment as relaxing as possible. We will make our best effort to release the pet by the time it's finished to avoid long time in the facility and in the kennel.



3) Pick-Up: the only person that can pick up the pet is the one who dropped off, unless the client/owner authorized someone in advanced (drop-off time).

It is very important to mention that every client that brings a dog and/or pick up a dog must keep them on a leash.

Our hours of operation will be:

Tuesday-Saturday 8:00am – 6:00pm

Sunday 11:00am – 5:00pm

Monday Off

To maintain and ensure the quality of our services Chic Tails Pet Boutique and Spa will work exclusively with dogs that have appointments, that way we will focus just in one dog at a time and we will avoid noises from other dogs barking in the cages. Also, this will help us to keep a healthy and relaxing environment for everyone. Although we will operate by appointment, we understand that not always people will arrive or pick up on time that's why we will have around 2-4 cages to keep dogs in a safe place in case a customer runs a little early for its appointment or a little late to pick up their dog. Having said that, in our facilities there will be a maximum of 2-4 dogs at once.

Chic Tails Pet Boutique and Spa will not offer Day Care or Boarding to any type of animal, meaning that no animal will stay overnight in our facilities.

Our facilities count with approximately 800 sq ft that will be distributed in the following way:

· 200sq ft: Reception Area and Pet Boutique. In this area the clients will drop off and pick up their pets. At the same time, they can acquire the products to satisfy their pet's needs like: leashes, collars, brushes, shampoos, toys, treats, etc.



600 sq ft: Grooming Area will count with a bath station, dry station, two grooming stations and an area for kennels (approximately 3-5 kennels).

Chic Tails will start operations with one employee, which is the owner and proprietary, Karen M. Rodriguez-Rivera. When clientele increases we will hire, under professional services, the people needed to meet the demands of operation.



Karen Rodriguez-Rivera

