



Physio-Control, Inc. | Lifesaving starts here™

**ADDRESS**  
11811 Willows Road NE  
Redmond, WA 98052

**PHONE**  
GENERAL SALES: 509-754-1100  
TOLL FREE: 1-800-445-1100

[www.physio-control.com](http://www.physio-control.com)

October 24, 2013

Chief Jeff Morris  
City of Euless Fire Department  
201 North Ector Drive  
Euless, TX 76039

Dear Chief Morris:

In response to your recent request, I am writing to confirm that Physio-Control, Inc. is the sole source provider in your marketplace for:

- New LIFEPAK® devices
- Our factory refurbished line of RELI devices
- LIFENET® Data Management Solutions
- The LUCAS® Chest Compression System
- Factory-authorized inspection and repair services which include repair parts, upgrades, inspections, and repairs

Physio-Control does not utilize the services of any authorized resellers in the sale of these products and services in your marketplace.

Best regards,

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Elizabeth Frazier  
Associate Contract Analyst  
Physio-Control, Inc.  
11811 Willows Road NE  
Redmond, WA 98052-2003