Selectron
TECHNOLOGIES, INC.

October 30, 2009

Michael Lowry
Purchasing Manager
City of Euless
201 North Ector Drive
Euless, TX 76039

Dear Mr. Lowry,

This letter is to confirm that Selectron Technologies, Inc. (Selectron) is the only **SunGard Public Sector Approved Solution Provider** approved to integrate its interactive voice response (IVR) solution (***VoiceCourt***) with SunGard Public Sector's case management software.

To be an Approved SunGard Public Sector Solution Provider, a vendor must:

- Have a current Approved Solution Provider agreement with SunGard Public Sector
- Have a local government and municipal focus
- Be sponsored by at least one current SunGard Public Sector customer
- Offer solutions that are not competitive with SunGard Public Sector products
- Complete basic integration according to SunGard Public Sector best practices during first year of program membership
- Complete initial testing and have the product certified with SunGard Public Sector for the version of SunGard Public Sector software utilized with their product
- Provide training for SunGard Public Sector Sales and Support
- Provide SunGard Public Sector support and sales with complete product documentation for each approved software release

To date, Selectron has implemented over 100 IVR solutions for SunGard Public Sector's user base, including solutions for Building Departments, Municipal Courts and Utility Departments.

In addition, Selectron provided the current ***VoicePermits*** IVR system for Euless' Planning and Development Department and has an ongoing Support & Maintenance Contract in place.

Please feel free to contact me at 503-597-3313 or email me at rrustebakke@stigov.com if you have any questions or concerns.

Sincerely,

Randy Rustebakke
Sales Executive
Selectron Technologies, Inc.

7405 SW Tech Center Drive, Suite 140 Portland, OR 97223 V: 866.878.0048 F: 503.443.2052