

**FIVE YEARS OF SERVICE**  
**CYNTHIA PEÑA – JULY 2004**  
**Dispatcher – Euless Police Department**

**Education, Training & Licenses:**

Cynthia is a graduate of Round Valley High School in Eagar, AZ. Cynthia attended Arizona State University where she earned her Bachelor's Degree in Family Resources-Human Development. Cynthia holds the following certifications: TCLEOSE Instructor, Communications Training Officer, EMD and CPR, NCIC/TCIC. She has also completed the following training sessions: Basic Telecommunicator, Communications Training Officer School, TCLEOSE Basic Instructor School, and Crisis Communications and other job-related training courses.

**Employment Background & Experience:**

Before joining the City Of Euless, Cynthia was employed with Southwest Airlines. She also held the position of Stock Plan Administrator while working at Travelocity.com.

**Awards, Recognition, & Associations:**

Cynthia was awarded Employee of the Month in September 2007. She has received numerous letters of commendation, the 2008 Medical Director's Award, the 2006 Certificate of Merit, and the Euless Fire Department Outstanding Performance – medical call award.

